

ACLA STATEGIC PLAN (2006-2010)

Vision: *To provide the citizens of Allegheny County with the premier library system in the Commonwealth.*

Mission:

ACLA pursues, provides and promotes the highest quality public library service possible for all residents of Allegheny County through collaboration, cooperation and coordination.

Core Values: *ACLA:*

- *Provides visionary leadership committed to excellence and innovation.*
- *Promotes ethical stewardship of resources.*
- *Supports member libraries through a free and open exchange of information and active collaboration.*
- *Respects diversity of member library opinions and community needs.*

Goals:

1. **Elevate library performance to higher standards.**
 - Encourage the implementation of established library service standards.
 - Design distribution of funds to encourage continuous improvement.
 - Establish a standing committee on innovation and best practices.
 - Assess library performance from the user perspective.

2. **Promote increased collaboration for greater efficiencies and improved service.**
 - Develop broad-based networking and communications strategies.
 - Develop, recognize and reward models of collaboration.
 - Strengthen and clarify partnerships with eiNetwork and District.
 - Assist local libraries with change management.
 - Promote local library board development.

2. **Pursue increased and diversified sources of funding to benefit the delivery of library services.**
 - Educate government decision makers regarding the priority of effective library funding.
 - Develop new corporate, foundation, and individual funding.

4. **Expand access to quality library service throughout Allegheny County.**
 - Identify both geographic and demographic gaps in service.
 - Develop options for closing service gaps.

5. **Increase awareness of the value of library services and the countywide system to all stakeholders.**
 - Quantify and communicate return on taxpayer investment in library services.
 - Communicate to stakeholders the benefits of the system's regional collaboration.